



Steve Gilliland

Dear Steve:

On behalf of the Hampton Inn hotels, I want to personally thank you for the superb presentation you made to our organization.

The comments we have received have been just excellent. Your blend of humor, enthusiasm and hard hitting philosophies about "Achieving More Together" were very exciting to our group.

I marveled at the way you picked up our corporate culture and direction and adapted your talk so ideally to our current needs. Your remarks couldn't have been more appropriate if we had written the script.

Without exception, everyone in attendance was motivated by your enthusiastic talk. You did a truly outstanding job. Don't be surprised if I contact you again very soon for a similar presentation. Our business is both demanding and competitive and your message will impact us. Thanks again for everything!

Yours very truly,

A handwritten signature in dark ink that reads "Stella Howard".

Stella Howard
General Manager

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